

## **Digital Wallet Security**

Mobile technology is changing the way we think of our wallet. Along with using your physical debit or credit card you may now also access your accounts with your mobile device - often referred to as a "Digital Wallet." Digital Wallets may be used to conveniently pay for goods and services; manage your payments and accounts; receive offers from merchants you know and trust; track and spend reward or loyalty points; store digital receipts and warranty information; and get alerts about your account and spending.

Similar to the way you protect your physical wallet it is important to protect your digital wallet. Here are a few tips to help make sure your Digital Wallet is as secure as it is convenient.

- KEEP LOGIN CREDENTIALS SECURE. Easy access to usernames and passwords leads to misuse.
- USE DEVICE SECURITY FEATURES. Set devices to require a password before they can be used.
- USE A UNIQUE PASSWORD FOR YOUR DIGITAL WALLET. Use a strong password and don't use the same password you use for email or social networking sites.
- KEEP YOUR DEVICE UPDATED. Hardware and software manufacturers release frequent updates to optimize performance and security.
- USE SECURITY SOFTWARE. Activate anti-virus and anti-malware software.
- USE THE RIGHT APP. Only install apps from the appropriate trusted app store.
- CONNECT TO SECURE NETWORKS. Secure network connections usually require passwords and are identified as "WPA or WPA2." Unsecure networks are available to the public and may be labeled as a "WEP" connection.
- MONITOR YOUR ACCOUNTS. First County Bank mobile banking allows you to set up account alerts.
- KEEP YOUR PRIVATE STUFF PRIVATE. Don't share sensitive data. First County Bank will never ask for private information such as passwords or account numbers.
- DON'T CLICK ON RANDOM LINKS. Avoid links received via text even when you think you know the sender.
- REMOVE COMPROMISED CARDS. If your physical card is lost or stolen remove it from your digital wallet.

## **Know Who To Contact**

Contact First County Bank immediately if your mobile device is lost or stolen, an individual card stored in your Digital Wallet is lost or stolen, or if you suspect that your account has been compromised.

If you have any questions please call our CustomerFirst Contact Center at (203) 462-4400 (Monday - Friday from 8:30 a.m. to 4:30 p.m.)