

## The Risks of “Jailbreaking” and “Rooting” Mobile Devices

Jailbreaking and Rooting are processes by which users “hack” their own mobile device by altering its operating system and security features.

	What does it mean?	Why do device users do this?
<b>Jailbreak</b>	Remove software restrictions put into place by Apple™ on devices that run the iOS operating system.	<ul style="list-style-type: none"> <li>• Customize user experience and expand functionalities.</li> <li>• Gain access to a greater variety of unofficial apps.</li> <li>• Unlock SIM cards in order to use the device with another carrier.</li> </ul>
<b>Root</b>	Remove software restrictions put into place by Google™ to gain the ability to replace the entire operating system.	<ul style="list-style-type: none"> <li>• Carry features over from one device to another.</li> <li>• Remove system apps that typically cannot be uninstalled.</li> <li>• Unlock SIM cards in order to use the device with another carrier.</li> </ul>

### What are the Risks?

While Jailbreaking or Rooting your device to expand its functionalities may seem harmless, altering the operating system and device security actually exposes your sensitive personal data to cyber-fraud. Jailbreaking and Rooting weakens your device’s built-in security features. Fraudsters prey upon weakly secured mobile devices. They monitor device memory and app usage to gather personal information and distribute malicious apps that introduce your device to malware designed to compromise your personal data.

### What Can You Do?

**Do not** jailbreak or root your mobile device or download unofficial apps to a jailbroken or rooted device. While enjoying the convenience of First County Bank’s mobile banking it is important to be sure that your mobile device and the information stored on it is as secure as it can be. Also be sure to download First County Bank’s official Mobile App to a well-protected device. First County Bank’s official app is available through our website exclusively at the Apple™ App Store and Google Play™ store.

**If you have any questions call our CustomerFirst Contact Center at (203) 462-4400**

*(Monday - Friday from 8:30 a.m. to 4:30 p.m.)*